

Consumer Information Websites

Better Business Bureau

This website will help you locate your local business bureau, get helpful consumer tips, learn how to make informed charitable contributions and more.

www.bbb.org

Credit Reports

Consumers are entitled to a free annual credit report from Equifax, Experian, and TransUnion. To obtain your free credit report, visit this central site.

www.annualcreditreport.com

Charitable Contributions

IRS

The Internal Revenue Service provides the information you need on deductible contributions such as when and what you may deduct, limits on deductions, what records to keep, and how to report your deduction.

<http://www.irs.gov/publications/p526/>

American Institute of Philanthropy

Learn how 500 different charities spend your donations, see a listing of the top-rated charities, and receive tips for making donations.

www.charitywatch.org

Complaints/Privacy

Federal Reserve Board

Find a wealth of information on this site about banking accounts, identity theft, mortgages, consumer credit, and personal finance.

www.federalreserve.gov/consumers.htm

Federal Communications Commission

Discover the answers to frequently asked questions or file complaints regarding the internet, satellite dishes, cell phones, and cable and radio broadcasting.

www.fcc.gov/cgb/consumers.html

National Do Not Call Registry

Stop telemarketers from calling your home by registering your telephone number on the National Do Not Call Registry.

www.donotcall.gov

Consumer Action Website

Find the contact information of a specific company or read helpful consumer tips on an array of popular topics.

www.consumeraction.gov

Identity Theft

Federal Trade Commission

Created to help consumers “deter, detect, and defend” against the crime of identity theft.

www.consumer.gov/idtheft/

Identity Theft Prevention and Survival

Discover the steps to take if you're a victim of identity theft, what federal and state laws address this crime, and other professional resources available to victims.

www.identitytheft.org

Identity Theft Resource Center

This non-profit organization's website has links to victim and consumer resources, scam alerts, and current laws all in the effort to help you deal with identity theft.

www.idtheftcenter.org

Recalls/Scams

Federal Citizen Information Center

Lists the items most recently recalled by the federal government and industries.

www.pueblo.gsa.gov/recallsdesc.htm

National Fraud Information Center

From Elder fraud to scams on businesses, to the latest issues in the news, this website provides tips, statistics and complaint forms for consumers.

www.fraud.org

Consumer Help

Consumers Union

This is the site of the non-profit Consumer Reports Publisher. Find general consumer information through their search engine or get involved with their consumer campaigns.

www.consumersunion.org

Consumer World

Provides shopping tips, consumer agencies, news, and resources to keep you informed.

www.consumerworld.org